

## ADR Process



Complete a referral via Google Form or email.

Referral will be assigned within 24 hours

ADR SPECIALIST ASSIGN

Introduction Email

Determine the interests of the parties involved

INTAKE PROCESS

Meeting with all parties to gain perspective

Collaboratively determine next steps

CASE REFLECTION Gather facts and information related to the case

COLLABORATIVE WORK Continuous reflection, flexibility, and collaboration

Stay open to new ideas/solution while maintaining neutrality.